Setting

• Provide collections and services to newly-established undergraduate nursing program located 30 miles from main campus and health sciences library (HSL).
• HSL library located in downtown Washington DC has health sciences resources and experienced staff.
• Remote campus library has on-site facilities and staff experienced in academic library reference & instruction.

Challenges

• Identify services and resources for new group: undergraduate nursing students.
• Collaboration between libraries.
• Most existing licenses did not allow for e-resource usage by students at this campus.
• Resources and service needs changed as program developed.
• Remaining attuned to user needs with whom HSL staff has limited contact.

Solution

• Provided mix of print (books only) and online information resources and tools.
• Adapted distance education services for on-campus use.
• BSN Nursing Portal separate from library’s homepage, and provides access to library resources licensed for program’s use.
• Portal accessible only to BSN nursing students.
• Provided training to on-site librarian and conducted new student orientations jointly.

Changing Collection

• Mosby’s Nursing Consult
• Mosby’s Nursing Skills
• CINAHL with Full-Text

Collection

2009
• Print books: 74 titles acquired and shelved at remote campus.
• Core e-resources identified and licensed: CINAHL with Full-Text, Mosby’s Nursing Consult, and Mosby’s Nursing Skills.

Services
• HSL trained remote campus librarians on nursing resources.
• Staff at remote library provided on-site reference.

Infrastructure
• BSN Nursing Portal established for BSN community in learning management system.

2011-2012
• CINAHL with Full-Text subscription expanded to CINAHL Plus with Full-Text.
• Gift funds video collection, EHR (Neehr Perfect), and print books.

Services
• HSL librarians are embedded in courses and provide remote reference and research support.
• Remote campus librarian offers mobile office hours at BSN facility.

2013
• Health policy and original research titles identified for inclusion.
• HSL begins licensing review and renegotiation to expand holdings.

Services
• Faculty training via teleconference.
• Embedded librarians offer online sessions on searching, RefWorks, EBM, and Excel.

Infrastructure
• BSN Nursing Portal moved to 360 Core to allow improved tracking of resources and improved access.

Lessons

• Portal allowed library to make careful decisions regarding e-resources licensing.
• Undergraduate population required increased remote support via remote reference and course-embedded librarians.
• Did not anticipate breadth and diversity of resources needed for capstone course.
• Librarians most comfortable in areas of expertise and willingness to refer for more specialized support may vary.

Collection

Present
• Licensing review and renegotiation is opening entirety of HSL collection to BSN students.

Infrastructure
• BSN Nursing Portal will be retired in Summer 2014 and BSN students will use library’s primary webpages for access.