

2017

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## APA Citation

Barrett, N., Villalba, R., Andrade, E. L., Beltran, A., & Evans, W. D. (2017). Adelante Ambassadors: Using Digital Media to Facilitate Community Engagement and Risk-Prevention for Latino Youth. *Journal of Youth Development*, 12 (4). <http://dx.doi.org/10.5195/jyd.2017.513>

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## Adelante Ambassadors: Using Digital Media to Facilitate Community Engagement and Risk-Prevention for Latino Youth

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### **Abstract**

*Digital and social media are now widely used to promote engagement in health programs and improve health behaviors across a variety of age groups and domains. However, limited research exists on applying culturally relevant, new media interventions specific to Latino immigrant youth. This paper describes the pilot Adelante Youth Ambassador program for Latino immigrant youth, which used digital media and community-based participatory research to build positive youth development (PYD) assets as a prevention mechanism to reduce co-occurring health risks of substance use, sexual risk, and interpersonal violence. We worked collaboratively with adolescents to create video content as a conduit for Adelante-branded messages to be disseminated on the program's social media platforms. Using an active audience engagement methodology, youth participants informed the development of prevention messages, scripts for the videos, and acted in videos. Participants disseminated content to their social media networks and engaged peers in dialogue about topics addressed in the videos. Using pre and post tests, we evaluated changes in PYD assets (Civic Action Competence, Confidence, Connection to Community, and Connection to Peers) and skills related to digital media use, communication, and*

Adelante Ambassadors

*advocacy. The program used innovative branding and social media strategies to engage Latino youth in health risk prevention.*

Key words: youth, adolescents, positive youth development, Latinos, immigrants, Hispanics, user-generated content, social media, prevention

## Introduction

Latinos accounted for more than half (54%) of the total U.S. population growth from 2000 to 2014 and Latino adolescents represent 22.8% of the population ages 10-19 (Colby & Ortman, 2015; Pew Research Center, 2016;). Yet, Latino adolescents face many health disparities, especially related to obesity, substance abuse, sexually transmitted infections, unintended pregnancy, and asthma (Eaton et al., 2012; Johnston, O'Malley, Bachman, & Schulenberg, 2012; Moorman et al., 2012; Ogden, Carroll, Curtin, Lamb, & Flegal, 2010; Ogden, Carroll, Kit, & Flegal, 2014; Trejos-Castillo & Vazsonyi, 2009). Latino adolescent *immigrants* (foreign-born)—in contrast to a significant proportion of the broader U.S. Latino population that has long, multigenerational roots in the country—face additional challenges of acculturation (Gamst et al., 2002; Smokowski & Bacallao, 2007), familial separation and reunification patterns, documentation status (Cavazos-Rehg, Zayas, & Spitznagel, 2007), and vulnerabilities at multiple levels (individual, peer, family, school, community) (Edberg et al., 2016) that could be unique potential contributors to mental health problems, coping strategies and risk-taking, and harmful behaviors and health outcomes (Potochnick & Perreira, 2010). This group of youth therefore represents an important community that deserves public health intervention attention.

Digital and social media are now widely used to promote engagement in health programs and improve health behaviors across a variety of age groups and domains. (Centers for Disease Control and Prevention, 2011; Laranjo et al., 2015; Neiger et al., 2012). Innovative mobile and digital media strategies may influence health behavior, due to the ability to tailor content to specific audiences and connect with youth in an interactive and social way (Backinger, Fagan, Matthews, & Grana, 2003; Montgomery & Chester, 2009; Neiger et al., 2012). However, limited research exists on applying culturally relevant, new media interventions specific to Latino immigrant youth (Andrade et al., 2016; Bull, Levine, Black, Schmiede, & Santelli, 2012; Friedman et al., 2014a; Friedman et al., 2014b; Martínez et al., 2014; Vyas, Landry, Schnider, Rojas, & Wood, 2012; Young, Szekeres, & Coates, 2013). This paper describes the pilot Youth Ambassador component of the Adelante program for Latino immigrant youth, which used digital media and community-based participatory research to build positive youth development (PYD)

assets as a prevention mechanism to reduce co-occurring health risks of substance use, sexual risk, and interpersonal violence.

## Background

### *Langley Park, Maryland*

Washington, DC now ranks with Los Angeles and New York as one of the largest Latino communities in the country (Migration Policy Institute, 2016; Pew Research Center, 2016). Langley Park, Maryland, located outside of Washington, DC, has become a major destination for recently arrived immigrant youth (Migration Policy Institute, 2016). In Langley Park, 76.6% of residents self-identify as Hispanic or Latino and 67.8% are foreign born, primarily from Central American countries (Edberg & Cleary, 2016; U.S. Census, 2010). Only 15% of residents report being English proficient (The Urban Institute, 2014). It is a low-income community, with 90% of students receiving free or reduced-price lunches. Residents have limited educational attainment: two-thirds of adults lack a high school diploma, 57% of adults have below a ninth-grade education, and 37% of youth ages 16-19 are working and not in school (The Urban Institute, 2014).

The co-occurrence of substance abuse, risky sexual behavior, and violence among youth in Langley Park has been documented, and described elsewhere (Edberg & Cleary, 2016; Edberg et al., 2016; Edberg et al., 2010; Edberg, Collins, Harris, McLendon, & Santucci, 2009). The Avance Center for the Advancement of Immigrant/Refugee Health was established to address the health disparities among immigrant Latino youth in the community. This academic-community collaboration employs a multi-level intervention, called Adelante, which is a community-based youth program based on an adapted socio-ecological interpretation of PYD theory that builds youth, family, and community supports to address multiple contributing factors for co-occurring health issues (Edberg et al., 2016). PYD approaches emphasize assets (protective factors) as the key to prevention of negative behavior. According to Edberg et al. (2016) "the more assets youth possess, and the more assets they can access in their social environments, the less likely they are to engage in risk behavior, even when exposed to risk" (p. 490). Adelante PYD construct definitions were adapted from the "Five C's" of youth development (Lerner, 2005; Lerner & Lerner, 2011; Silbereisen & Lerner, 2007) to fit the unique socioeconomic and cultural context of the marginalized, minority youth in Langley Park (Edberg et al., 2016). Adelante's adapted PYD constructs represent the individual-level components of thriving despite adversity, including *Competence*, *Confidence*, and *Connection*,

### Adelante Ambassadors

as well as environmental components to create social capital, build capacity, and leverage community resources to establish linkages to a supportive environment important to immigrant youth circumstances. The overall Adelante program was designed to encompass a number of components, or activities, aimed at building youth assets and improving the social environment. Some of these components included one-on-one case management, prevention workshops, academic support, sports and recreation, and leadership and job readiness skill-building, among others, all to enhance these protective factors with the goal of building youth capacity for resiliency to avoid negative behaviors of substance abuse, risky sexual behavior, and interpersonal violence. An important part of Adelante was the program's engagement strategy, which included development of an Adelante brand identity, social media outreach, and other innovative engagement strategies, including the use of webnovelas to promote healthier choices and lifestyles (Andrade, Evans, Edberg, Cleary, & Villalba, 2015). The Adelante Ambassadors program was one such Adelante youth activity, which served as a bridge between in-person PYD programming and Adelante engagement efforts.

### ***Digital Media for Adolescent Engagement***

Social media's ubiquitous use among Latinos (Lopez, Gonzalez-Barrera, & Patten, 2013) provides an opportunity for traditionally unengaged or disadvantaged individuals to voice opinions. Cultural reasons can deter Latino youth from participating in community processes (Calzada, Fernandez, & Cortes, 2010; Cubilla-Batista et al., 2016). However, *social media advocacy* offers opportunities for Latino youth to engage in community, national, or global dialogue about important issues that affect them, and at the same time, build advocacy skills by using an accessible platform that is familiar to them. Social media's instantaneous access allows for interventions driven by audience-generated content to increase youth ownership of prevention activities and messages and boost engagement among their social networks (Bottorff et al., 2014; Evans et al., 2016; Lenzi et al., 2015). Social media may also influence adolescent health behavior by enabling individuals to observe and model behaviors, attitudes, and outcomes (Bandura, 1977, 1986, 1998; Yi-Frazier et al., 2015). Evidence suggests Langley Park teens are avid mobile and social media users, with 84% reporting use of a smartphone for their primary internet access and 60% reporting use of the social networking platform Instagram (Andrade et al., 2016). However, research in other communities suggests digital media use and preferences among Latino teens can differ depending on nativity and language (Livingston & Lopez, 2010; Smaldone et al., 2015; Vyas et al., 2012). To explore this further, and take advantage of the broad reach of social media in Langley Park, Adelante Ambassadors

### Adelante Ambassadors

acted as peer models in person, online, and in videos, providing concrete examples of resilient youth for their community peers to see (Bandura, 1986; Edberg et al., 2016).

#### ***Adelante Ambassadors Program***

Adelante Ambassadors was a youth program within the larger intervention that aimed to build PYD assets in the target community. It was built upon the successes of Adelante's *Victor & Erika* webnovela series (Andrade et al., 2015; Evans et al., 2016) and a pilot Social Media for Advocacy youth program. These activities contributed to the Adelante brand identity, which was developed in collaboration with youth, thus increasing brand engagement (Evans et al., 2016). Adelante's *Victor & Erika* webnovela series was a pilot for brand execution. Youth created web-based dramatic episodes that told the stories of youth's struggles and successes in Langley Park (Andrade et al., 2015). Adelante Ambassadors aimed to build upon the webnovela series, but with shorter videos, by introducing different characters and storylines. The Social Media for Advocacy youth program tested a curriculum that used social media as a mechanism for youth civic engagement and to build PYD assets. We were beginning to engage community youth on social media and deemed this channel as promising for reaching this population. Youth leaders were trained to reach out via social media to advocate for a social or health issue of their choosing. With Adelante Ambassadors, we wanted to expand upon this program to include online youth engagement with Adelante-specific prevention messages and themes.

The Adelante Ambassadors program coincided with a year-long social marketing campaign that utilized digital and social media promotion, outdoor advertising, videos, and text messaging to augment Adelante program impact to the larger Langley Park youth community through changes in attitudes, norms, and risk behaviors (Andrade et al., 2016; Evans & Hastings, 2008; Evans, Holtz, White, & Snider, 2014; Kotler, P. & Lee, N.R., 2008; ). Both the campaign and the Adelante Ambassador Program curriculum were guided by the overarching Adelante brand of *turning the corner to a better life* and four themes: (a) Adelante is... (meaning of Adelante), (b) making good choices, (c) living your dream, and (d) belonging to something bigger than yourself. Formative research informed the four campaign themes, which provided the message framework for videos and social media content in this program. Adelante Ambassadors was a small-scale, pilot program that was tested as a potential future channel for large-scale community reach. It was a pilot and not directly part of the community-wide campaign.

### Adelante Ambassadors

The Adelante Ambassadors program had five aims:

1. Integrate social marketing campaign themes into youth programming, as both happened simultaneously.
2. Produce youth-informed campaign messages, concepts, and content, and create products (videos) that bring the campaign messages to “life.”
3. Build participants’ PYD assets.
4. Increase youth leadership and advocacy skills to continue the Adelante dialogue online and with their peers.
5. Provide youth with valuable skills in digital media, advocacy, storytelling, and community engagement.

We assess the Adelante Ambassadors program’s feasibility and acceptability as a tool to reach youth participants, improve PYD assets of *Competence*, *Confidence*, and *Connection* (*Contribution* was not part of this component of the overall Adelante program), and engage other youth in the community through social media. We also examine youth’s overall level of interest in the program activities and present the content and themes of the messages and products that youth created.

## Methods

### *Setting and Participants*

Adelante Ambassador program activities took place in Langley Park, Maryland, a low-income, Latino immigrant community outside of Washington, DC. An equal female-to-male ratio of participants was recruited from the larger Adelante youth intervention cohort based on level of interest in acting and social media. The Adelante Ambassador program held 21 2-hour sessions over seven months with 12 participants aged 14-18 years old. Due to the long duration, there was variation in the number of participants that would attend each week, and there was some attrition (see results). Sessions were conducted predominantly in English, but were also bilingual in Spanish, depending on participant preference. Sessions were led by a bilingual Adelante staff member with film experience and Avance Center research staff.

### *Program Components*

The program was designed with a semi-structured curriculum that would meet our objectives and address desired health topics, but also offer enough flexibility for participants to be

### Adelante Ambassadors

engaged, lead the discussions, and have fun. The social marketing campaign themes (mentioned previously) guided the session topics (i.e. approximately five sessions focused on each of the four themes in secession with when each theme was rolled out). During each session, participants would engage in an interactive discussion about a campaign theme or health topic, learn and practice skills in social media, advocacy, and acting/improvisation, or create a program product (message, video, social media post, contest), described in detail below. Participants (“Ambassadors”) represented the Adelante brand identity to the community through involvement in videos, social media, and community events.

#### *Messaging*

Ambassadors helped to refine social marketing campaign messages to ensure the continued integration of youth’s perspectives. Messages were guided by the four campaign themes identified during formative research (Andrade et al., 2016; Evans et al., 2016). We revisited Adelante brand components including the logo, website, social media platforms, and *Victor & Erika* webnovela series. We then introduced the media campaign’s four themes, shared promotional materials, and brainstormed messages that could be used to further promote the themes to their peers.

#### *Videos*

Using active audience engagement (Hecht & Miller-Day, 2010), participants informed messages, contributed to writing scripts, and acted in videos. Videos were both educational and entertaining. Videos addressed PYD-related topics and health behavioral outcomes of substance abuse, sexual risk and violence.

Script development was an iterative process between the researchers and participants. Ambassadors provided examples from their own lives that exemplified each campaign theme. Research staff prepared several video scenarios for participants to react to, which youth refined to include characters, location, and dialogue. Participants created dialogue with appropriate slang, language, and tone that they would use in their everyday lives.

Ambassadors also watched YouTube videos, short films, web series, and documentaries for inspiration. They participated in several improvisation and creativity exercises to build confidence in front of a group and practice acting skills.

## Adelante Ambassadors

### *Social Media*

Ambassadors created social media content to post on Adelante social media platforms (Twitter, Facebook, and Instagram) to drive youth to the Adelante YouTube channel to see videos. The aim was for participants to also disseminate content to their own social media networks and engage peers in a dialogue about topics addressed in the videos.

Ambassadors learned ways to use social media to advocate for an issue and techniques to engage your audience. Youth use social media in their daily lives but may not leverage the power of social media beyond socializing with friends. The purpose was to provide them a foundation of why social media is important and prepare them to use it during the program for purposes of reaching their peer networks with targeted messages. We adapted the Social Media for Advocacy curriculum that had been previously tested. Ambassadors already knew the basics of how to use different platforms. We taught them strategies to enhance their skill set via techniques for engaging others online (tagging, hashtags, trending topics, use of images/videos, asking a poll or question). We reviewed social media accounts of organizations, brands, and influencers to examine the variety of techniques used to reach audiences and produce “viral” content. Youth then completed activities to practice these skills by crafting their own messages and informing posts for Adelante. Social media messages created during the program were disseminated through Adelante social media platforms and tracked.

### *Contests*

Ambassadors participated in social media contests to “spread the word” and win prizes for boosting engagement. Participants created social media hashtags for each campaign theme, which were required to post for contest entry. Hashtags allowed researchers to identify winners and locate all content related to the contests. Contest duration ranged from 1 to 3 weeks on Facebook, Twitter, and Instagram and winners received \$25 and \$50 gift cards. Youth outside the Ambassador program were eligible to win.

### *Community Events*

Ambassadors attended community events as Adelante brand representatives. The aim was for participants to embody the Adelante brand, act as leaders, share the Adelante messages to other youth, and connect with the community.

### ***Data Collection and Measures***

Pre- and post-program surveys were collected to evaluate changes in the following PYD assets (Table 1): Confidence, Civic Action Competence, Community Connection, and Friend/Peer Connection. PYD construct measures were informed by or adapted from the referenced studies and reliability measures reported in Table 1 are from Adelante's 2014 community youth survey ( $n = 724$ ) (Edberg et al., 2014). Surveys were collected during the first and last sessions of the program to gauge change over the 7- month period.

Digital media and advocacy knowledge and perceived competence were also measured at post survey. Surveys and session attendance collected information about program participation. Process evaluation forms were collected and notes were taken for each session. Session notes and youth's message and video content ideas were analyzed to understand what youth believed was relevant to share with peers, what sentiments were expressed regarding certain health prevention topics, and how youth interpreted the Adelante brand through their content creation. Facebook Insights, Twitter Analytics, and Hootsuite were used to track social media engagement. All instruments and protocol were approved by The George Washington University Institutional Review Board.

Adelante Ambassadors

**Table 1. Changes in Confidence, Civic Action Competence, Community Connection, and Friend/Peer Connection**

<b>PYD Construct</b>	<b>Definition</b>	<b>Alpha</b>	<b>Sample Items</b>	<b>Program Activity Examples</b>
Confidence, 5 items (Edberg et al., 2014; Rosenberg, 1965)	1) Components that increase positive self-image, such as a cultural activity celebrating Latinos in the U.S.; or 2) components that increase confidence in taking a specific action – role-play exercises that increase youths’ self-esteem or confidence that they can communicate effectively to a potential employer, negotiate condom use with a partner or express their opinion on a topic.	0.79	Response options: Strongly Disagree, Disagree, Neutral, Agree, Strongly Agree  I feel that I am a person of value.	Improvisational exercise in which participants act out a short scene about saying no to drugs without using words, only movement and facial expressions.
Civic Action Competence, 5 items (Edberg et al., 2014)	Components that increase knowledge or skills about how to engage in civic action, including advocacy skills, how to organize a petition, or public communication skills.	0.95	Response options: I definitely cannot, I probably cannot, Maybe I can, I probably can, I definitely can  Get other people to care about the problem	Discuss as a group the problems youth face in their community. Create social media messages and contests to address the problem, invite others to participate in the solution, and motivate others to be resilient despite adversity.

Adelante Ambassadors

**Table 1. (Cont.)**

<b>PYD Construct</b>	<b>Definition</b>	<b>Alpha</b>	<b>Sample Items</b>	<b>Program Activity Examples</b>
Community Connection, 4 items (Edberg et al., 2014; Flanagan, Syversten, & Stout, 2007; Karcher & Finn, 2005 )	1) Components that promote a positive feeling about or bonding to the community, increase the perceived value of community engagement; or 2) activities that create actual relationships to the community, such as mentoring, connecting with community businesses, and community journalism/blogging.	0.94	Response options: Strongly Disagree, Disagree, Neutral, Agree, Strongly Agree  I hang out a lot with other youth in my neighborhood	Create testimonial-style videos that highlight Langley Park, MD youth achievements and how these individuals used local resources and youth community programs to help them succeed.
Friend/Peer Connection, 5 items (Edberg et al., 2014; Karcher & Finn, 2005)	Components that promote the value of supportive peers/friends, of involvement with peers/friends who are heading in a positive direction; or 2) components that actually provide activities or opportunities to promote peer relationships, e.g., through group activities, outings.	0.92	Response options: Strongly Disagree, Disagree, Neutral, Agree, Strongly Agree  I have friends I'm really close to and trust completely	Collaboratively develop scripts for each video by determining storylines, characters, and dialogue based on their own life experiences. Film videos at various off-site locations as a group.

## Results

The same 12 youth participated throughout the program, but weekly session attendance varied (3-12). On average, seven participants attended each week. They created the following media products and content.

### Videos

Participants created four videos ranging between three and four minutes in length. Two of the videos shared two themes (Adelante Is and Making Good Choices, Table 2) and two shared the theme, Live Your Dream (Table 3). Videos were presented in English with Spanish subtitles, and either scripted or documentary/testimonial style. Youth recommended inclusion of topics relevant to their experiences and interests: sexual health, contraception, differential family immigration status and acculturation, support networks, overcoming obstacles, workforce preparation, and pursuing a higher education.

**Table 2. Details for Adelante Ambassadors Videos with the Themes: Adelante Is and Making Good Choices**

	Video 1	Video 2
<b>Topic</b>	Young women’s perspective, sexual health	Young men’s perspective, sexual health
<b>Location</b>	Nail salon	Restaurant
<b>Type</b>	Scripted	Scripted
<b>Details</b>	Knowledge about safe sex, discussing safe sex with your romantic partner, not being pressured to have sex, talking to trusted adults for sexual health information, being informed so as to be able make a good decision for your health, support of friends when making a hard decision	Knowledge about safe sex, preventing STDs, making the choice to use a condom, discussing safe sex with your romantic partner, preventing pregnancy, friendship

**Table 3. Details for Adelante Ambassadors Videos with the Theme: Live Your Dream**

	<b>Video 1</b>	<b>Video 2</b>
<b>Topic</b>	Dream professions for the future	One Adelante participant shares her story, the skills and experiences she gained from the Adelante program, and her dreams for the future
<b>Location</b>	Various workplace locations around Maryland and Washington, DC	Adelante office, Prince George's Community College
<b>Type</b>	Multiple youth testimonials	Individual youth testimonial
<b>Details</b>	Adelante Ambassadors talk about their plans for the future and how they want to follow their dreams, what professions they want to work towards (actor, doctor, crime scene investigator, nurse, computer programmer)	Graduating high school, pursuing a college education, overcoming obstacles, persevering for your dreams, programs that can help you succeed, planning for the future, value of a support system, believing in yourself

### ***Social Media Messages and Engagement***

#### *Messages*

The Adelante social marketing campaign generated 246 social media messages across all campaign themes. Ambassadors informed approximately half of the messages; other messages were informed by Adelante staff or created by research staff. Social media messages promoted campaign themes, Adelante Ambassador videos and contests, and were posted in both English and Spanish. Below are examples of youth-generated social media messages by theme.

*Theme 1: Adelante is.* Ambassadors suggested messages around building confidence, accessing opportunities, providing support, and helping to move their community forward. They also mentioned Adelante is knowledge, explaining that the Adelante programs on sexual health, career planning, and English tutoring provide important skills and information.

Adelante Ambassadors

*There when you need it, helping you every step of the way. Adelante is support. It connects you with friends, family, or a trusted adult when you need help. Don't be afraid to ask for help when you need it.*

*Theme 2: Making good choices.* Ambassadors suggested messages around talking to your friends, trusted adults, or Adelante staff to get support when making a difficult decision. Examples of difficult choices youth had to make included practicing safe sex, choosing a college or career path, and how to help a friend struggling with addiction or depression.

*Make decisions that don't put you at risk! Sexually transmitted infections, including HIV, are preventable. Take measures to protect yourself: always use a condom.*

*Theme 3: Live your dream.* Ambassadors suggested messages about setting goals and achieving them and working towards dreams both big and small. There was emphasis on little moments when you are living your dream, too. These included getting your driving permit, going to visit family in El Salvador for the first time, and auditioning and getting a part in a play. They also mentioned that living your dream is about pursuing an education and getting a job that pays well so you can support your family, after parents had sacrificed so much for their children. It was a dream to not live in fear of family members being deported for being undocumented. Barriers to achieving their dreams included the financial costs of higher education and unequal access to opportunities for U.S. minorities.

*Is your dream to get a good job and help your family with the bills? Education is key, but you can also gain job skills for your future through internships and shadowing. Check out opportunities through Professional Pathways!*

*Theme 4: Belong to something bigger than yourself.* Ambassadors looked to other social media advocacy activities to inform this theme. The goal was to motivate other youth about an issue. One example was #BlackLivesMatter and police brutality. This brought up issues of racism and unequal access to services and opportunities for minorities. Youth suggested messages that unite people, bring the Latino community together, and voice opinions even if it means going against authority.

## Adelante Ambassadors

*If you don't speak up for your community's rights, who will? Our united voice can move us forward. Comment below and tell us about a problem you want addressed in your community!*

### *Tendencies & Preferences*

Ambassadors had social media platform preferences. Participation with Adelante's Twitter account was lower compared to Adelante's Facebook and Instagram accounts. Many were interested in Snapchat, however the research team found challenges with this platform due to lack of tracking capabilities and lack of management sharing capabilities. In addition, prior to this program our community survey did not inquire about Snapchat use, so at the time we did not have data to justify including this platform in our activities.

One participant was not interested in social media and did not engage with Adelante on any social media. At least two participants did not have a cell phone, and using social media via a smartphone was not possible. Others were not comfortable posting original content to their own accounts; they would only participate with the Adelante social media platforms.

### *Social Media Advocacy Knowledge & Perceived Competence*

Survey results revealed strong social media advocacy knowledge and perceived competence to use social media for advocacy. The majority of participants (86%) responded that they agreed or strongly agreed that "social media can be used to engage others in issues that are important to the community." A majority of participants (86%) also agreed or strongly agreed that "advocacy is using your voice to share your opinion about an issue in your community that you would like to change." Most participants (71%) agreed or strongly agreed that "I can use social media tools to teach others or share my ideas about an issue I want to change." This was measured at post-program survey only.

### *Contests*

Three social media contests were conducted. The data reflect total engagement across Facebook, Twitter, and Instagram for each contest (Table 4). Youth were eligible for the contest by interacting in one of two ways: (a) via user-generated content or (b) engagement

Adelante Ambassadors

**Table 4. Adelante Ambassadors Social Media Contest Results**

Contest	#AdelanteMovement	#YourChoicesMatter	#LiveYourDream
Goal of Contest	Join the Adelante Movement by telling us what the Adelante program and its message of “moving forward” means to you.	Tell us why your choices matter. Why do you make certain choices and not others? Who do you go to when you have a difficult choice to make?	Share what your dreams are for the future, encourage youth to pursue and achieve any dream they have.
Ambassador Participation (how the program participant gained entry into the contest?)	4 (user-generated); 3 (engagement)	2 (user-generated); 2 (engagement)	1 (user-generated)
Number of Contest Posts (combined platforms)	67	10	34
Likes (Instagram, Facebook)	281	111	162
Comments (Instagram, Facebook)	9	1	1
Shares (Facebook only)	14	11	0
Retweets/Engagements (Twitter)	31	0	21
Reach* (Facebook only)	3,492	12,584	4,513
User-Generated Contest Entries	6 <sup>a</sup>	2 <sup>b</sup>	2 <sup>c</sup>

\*Reach is the total number of people to whom the contest posts were served (unique users exposed to the content). <sup>a</sup>Themes included: *Family, Opportunities, Learning, Personal and academic support, Acceptance, Latino community, Friendship, A better future, Make a difference, and Confidence.* <sup>b</sup>Themes included: *Choices I make today impact my future, and Choices I make reflect my value and integrity as a person.* <sup>c</sup>Themes included: *Working with young people, Teaching/Education, Starting a charity, and Helping those in need.*

### Adelante Ambassadors

with an existing Adelante social media post. User-generated content is defined as any type of unique content that has been created and posted by an individual or fan. It can refer to pictures, videos, testimonials, and tweets and is the act of users promoting a brand as opposed to the brand promoting itself. For example, an Ambassador responds to the contest entry specifications with his or her selfie and photo caption on his or her unique Facebook account page. An Ambassador could also enter the contest by engaging (react, like, share, comment) with an existing post on one of Adelante's social media platforms (not posting to their own account). Contest results show both Adelante Ambassador participation and engagement of the larger Adelante Langley Park youth community. Contest engagement varied. Contests that used paid Facebook boosts received more engagement because posts were more visible on newsfeeds. Contests that promoted Adelante Ambassador videos were more appealing than a static photo or status update.

### ***Community Events***

Adelante Ambassadors participated in two local events. Youth attended a National Council of La Raza event on Capitol Hill about Latino political participation. Youth met with congressional representatives, advocated for immigration reform, and learned about the importance of voting.

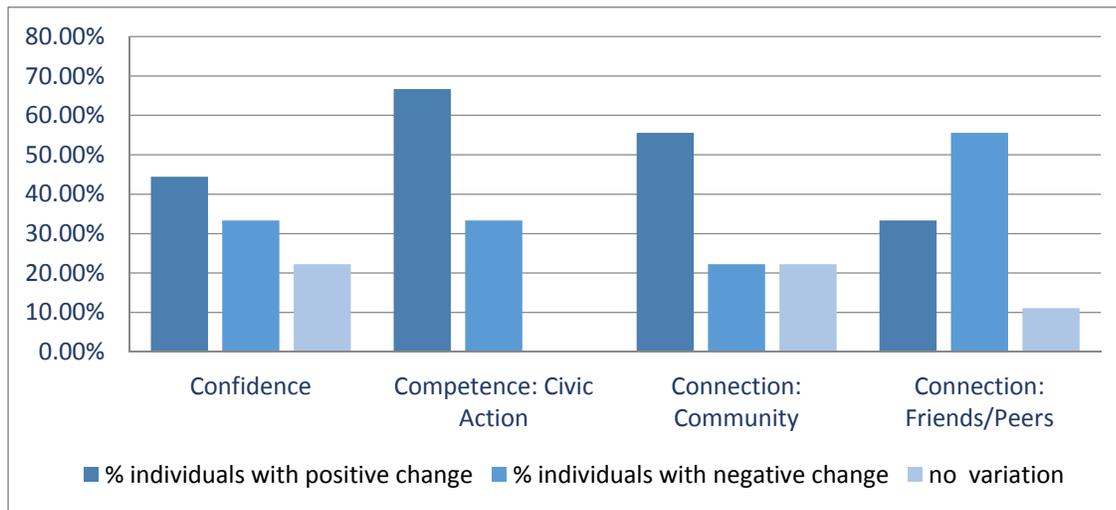
Youth also attended a *Parents as Leaders* workshop on bullying, a collaboration between local community organizations, public schools, parents and students to address bullying in schools. Parents were informed of the warning signs of being bullied and provided resources for working with the schools to address the problem. Ambassadors acted as youth representatives and assisted with filming the event.

### ***Changes in PYD Constructs***

As part of the larger Adelante PYD intervention, the Adelante Ambassadors program aimed to enhance assets of youth. Figure 1 depicts the percentages of participants experiencing positive, negative or no change in four PYD assets. Two-thirds of participants showed an increase in Civic Action Competence and over half showed an increase in Community Connection. There were slight improvements in Confidence with four out of nine participants improving and two showing no change. Less improvement was seen for Friend/Peer Connection, but still three out of nine participants improved.

Adelante Ambassadors

**Figure 1: Percent of Participants with Variation in Pre/Post PYD Asset**



**Discussion**

The purpose of this study was to assess the program’s feasibility to determine its appeal for use in promoting positive health behaviors in this population. We believe this approach to be promising for engaging Latino immigrant youth.

Youth were interested, willing, and active participants in the Adelante Ambassador program. As a result of their experiences as Adelante Ambassadors (in-person, online, and in videos), a group that is traditionally disengaged or excluded from civic participation and typically disconnected from their community showed improvement in these PYD assets. The program was successful in engaging youth in the process of message, video, and contest creation. Youth provided valuable insight into social media posts for each theme as the social marketing campaign unfolded. Creation of videos offered youth new skills and an outlet for sharing stories of their lives.

Some strategies for engaging youth were more effective than others. The semi-structured curriculum, youth-led/active audience engagement methodology led to a fun and engaging program, and videos and content that were educational, entertaining, and authentic. However, youth’s social media platform preferences varied. It is important to include all social media platforms youth prefer in the program, so youth can use the platform with which they are most familiar and comfortable. Unfortunately, emerging media such as Snapchat was of interest to participants, but this platform poses tracking challenges for evaluation.

Youth use of social media also varied. Some did not have access to mobile devices for instantaneous social media activity. For those that did have devices, we found that varying connectivity to internet/data plans impacted youths' ability to connect. Despite the popularity of social media and mobile technologies among Latinos nationally (Lopez et al., 2013) and among adolescents surveyed in Langley Park, Maryland (Andrade et al., 2016), the Langley Park population's media use trends may vary based on socioeconomic status, United States vs. foreign-born, and acculturation. A Pew Hispanic Center teen survey on mobile and social media use found that the use of mobile technology and social media sites greatly differs among Latino teens depending on nativity and language (Livingston & Lopez, 2010). In a study of ninth- and tenth-grade, self-identifying Latino adolescents from public high schools in Maryland, recent immigrants (within the last three years) and Spanish-dominant respondents had significantly less access and less frequent use of social media (Vyas, Landry, Schnider, Rojas, & Wood, 2012). Similarly, Smaldone et al. (2015) surveyed urban, underserved Latino adolescents about their mobile technologies and social media use and found that most youth lacked an interest in using social media for health communication despite the medium's widespread use among the population (Smaldone et al., 2015). Respondents who were foreign born were less likely to be interested in using social media for health communication than U.S. born Latinos (Smaldone et al., 2015). Our findings suggest that the content and format of social media health communication matters. Contests and videos boosted social media engagement, but user-generated content was limited. In a study piloting Instagram as a modified application of PhotoVoice storytelling among adolescents with type I diabetes, similar engagement and retention barriers occurred (Yi-Frazier et al., 2015). Of 47 youth approached, 20 enrolled and only 12 youth actively posted user-generated content on Instagram. Reasons for not engaging included not interested in Instagram platform, not being interested in social media in general, not having the proper mobile phone, or being too busy (Yi-Frazier et al., 2015).

Participants were hesitant to post user-generated content to their social media accounts and preferred to use social media to engage with content on other accounts. Youth were more comfortable "liking" Adelante program posts rather than higher level activities such as commenting, sharing, and posting user-generated content. This finding aligns with the categorization of Internet users O'Neill et al. (2014) coin as "lurkers," those who do not actively contribute health content but who consume content (O'Neill, Ziebland, Valderas, & Lupiáñez-Villanueva, 2014). Similarly, re-posting "internet memes" and generic photos not addressing a participant's personal life has been found to be preferred among this age group (Yi-Frazier et al., 2015). Fergie, Hunt, & Hilton (2016) found similar hesitancy among adolescents and young

### Adelante Ambassadors

adults to use social media to post user-generated content related to diabetes and mental health because of daily online identity management. Youth described a complex decision-making process to ensure social media content fit with their online persona, which in turn acted as a barrier to health-related content production (Fergie et al., 2016).

## Conclusion

The Adelante Ambassadors program used innovative branding and social media strategies to engage Latino youth in risk prevention and increase PYD assets. Using a multi-pronged approach including in-person activities, a youth-informed social marketing campaign, social media advocacy, and video edutainment, the program offers a novel way to engage Latino immigrant youth in health promotion activities that foster positive development.

The mixed success of social media in our study, along with the positive successes of interacting in program sessions and youth creation of authentic messages and videos, demonstrates the importance of in-person youth programs that are dynamic and offer youth multiple ways to participate, depending on their interest and accessibility. We recommend interpersonal communication be included in youth programming for this population in conjunction with new and innovative media efforts. In addition, our program offered cash prizes for contest winners, but did not offer financial incentives to youth participants for regularly engaging with program components or attending program sessions. A financial incentive may be needed to keep participation high over many months and should be explored further.

Efforts should be made to ensure youth recruited to future programs are interested in social media, able to access it, and are comfortable posting user-generated content to the medium. Social media privacy concerns should be discussed prior to enrollment in the program. Incentives for engagement should be further explored. This unique digital and new media program for youth has already been adapted in another setting for substance use prevention, further demonstrating the importance of doing an early descriptive pilot study for future innovations (Evans et al., 2017).

## Acknowledgements

This study was supported by grant number MD006898 from the National Institute for Minority Health and Health Disparities. We gratefully acknowledge the valuable contributions of our partners at the Maryland Multicultural Youth Centers.

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