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1-2024

### How to Introduce Your Colleagues to the Benefits of AI in the Clinical Setting

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#### Recommended Citation

Grant, Connor, "How to Introduce Your Colleagues to the Benefits of AI in the Clinical Setting" (2024). *URGENT Matters*. Paper 45.  
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January 2024



EM Innovation  
COLLABORATIVE

URGENT MATTERS X EMIC How to Guide Issue 1

# How to Introduce Your Colleagues to the Benefits of AI in the Clinical Setting

*Unlocking Knowledge, Unleashing Potential*



**Artificial Intelligence (AI) is revolutionizing healthcare by offering innovative solutions to enhance patient care and streamline administrative tasks. As AI technologies continue to evolve, physicians have a unique opportunity to engage their peers in understanding the potential benefits of AI in the clinical setting. This article will guide physicians through a four-step process of how to effectively introduce AI to their colleagues and showcase its advantages.**

Artificial Intelligence refers to the simulation of human intelligence in machines that can perform tasks that typically require human intelligence, such as problem-solving, learning, and decision-making. AI began to gain mainstream recognition in the healthcare industry over the last decade, with wide-ranging potential applications. AI can be harnessed in hospitals to improve patient outcomes, enhance workflow efficiency, and reduce administrative burden. Some key applications of AI in the hospital setting include:

- **Diagnostics and Predictive Analytics:** AI algorithms can analyze medical images, such as X-rays and MRIs, to assist in early disease detection and diagnosis. See this article and video from TIME discussing current use cases
- **Personalized Treatment Plans:** AI can analyze patient data to recommend tailored treatment plans based on individual medical histories. Check out this article from Stanford about how AI is helping identify tumor subtypes to drive patient-specific treatment decisions
- **Administrative Automation:** AI-powered tools can automate tasks like appointment scheduling, billing, and documentation, freeing up physicians to focus more on patient care. This NEJM Catalyst article discusses a framework for implementing AI to enhance healthcare administrative task completion
- **Documentation Assistance:** AI-enabled scribing technology can generate medical notes increasing available physician time for direct medical care. This article published by The New York Times highlights current physician experiences with AI scribes and some of the commercial products currently offered

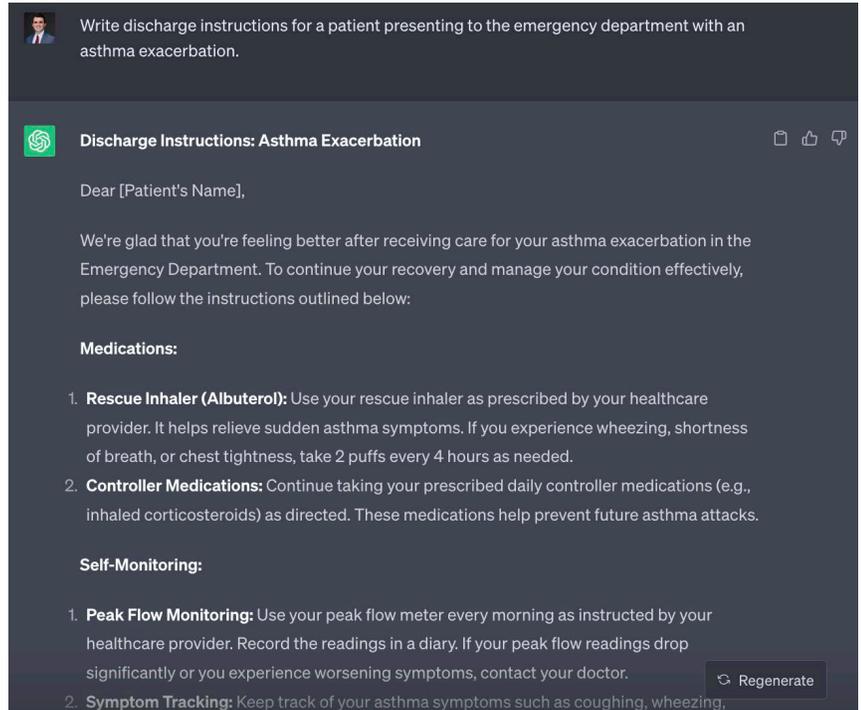
*In beginning to discuss the application of AI to the clinical setting, it is important to explicitly note that AI will hopefully become another powerful tool to further enhance the capabilities of its user, the EM physician.*

## Step 1: Introducing AI Basics Using ChatGPT

Start the engagement process by introducing colleagues to AI through a relatable example. Use ChatGPT to craft discharge instructions for a patient with an asthma exacerbation, migraine headache, or diverticulitis. Demonstrate how AI can generate patient-friendly and accurate instructions, making the discharge process more efficient and patient-centered. By using this basic free resource, you can begin to shape the conversation around AI and have a little fun while doing it. You could even pull up common discharge instructions already available in your electronic medical record and compare them to those created by Chat GPT to spur further conversation. To test creating your own discharge instructions using Chat GPT visit <https://chat.openai.com/>

## Step 2: Showcasing Efficiency Gains With AI

We all want to see the data driving adoption of AI and how it specifically could be utilized in the emergency department. Take time to highlight current studies that seek to better characterize the utility of AI and further elaborate on potential use cases. One notable study published in the Journal of Emergency Medicine, "Enhancing Emergency Department Efficiency with Artificial Intelligence-Powered Triage Systems," revealed that AI-driven patient triage systems significantly reduced patient waiting times and improved resource allocation. The implementation of AI-powered triage led to more accurate and swift identification of critical cases, optimizing patient prioritization and overall workflow efficiency. Moreover, a separate study, "Utilizing Artificial Intelligence for Radiology Workflow Optimization," demonstrated the potential for AI to expedite the interpretation of medical images. The accelerated image analysis facilitated by AI not only saves valuable time for radiologists but also enables faster decision-making downstream such as in the ED, allowing clinicians to promptly initiate appropriate treatments and interventions.



Write discharge instructions for a patient presenting to the emergency department with an asthma exacerbation.

**Discharge Instructions: Asthma Exacerbation**

Dear [Patient's Name],

We're glad that you're feeling better after receiving care for your asthma exacerbation in the Emergency Department. To continue your recovery and manage your condition effectively, please follow the instructions outlined below:

**Medications:**

- Rescue Inhaler (Albuterol):** Use your rescue inhaler as prescribed by your healthcare provider. It helps relieve sudden asthma symptoms. If you experience wheezing, shortness of breath, or chest tightness, take 2 puffs every 4 hours as needed.
- Controller Medications:** Continue taking your prescribed daily controller medications (e.g., inhaled corticosteroids) as directed. These medications help prevent future asthma attacks.

**Self-Monitoring:**

- Peak Flow Monitoring:** Use your peak flow meter every morning as instructed by your healthcare provider. Record the readings in a diary. If your peak flow readings drop significantly or you experience worsening symptoms, contact your doctor.
- Symptom Tracking:** Keep track of your asthma symptoms such as coughing, wheezing,

Regenerate

More rigorous studies evaluating AI in the ED are continuing to be published and will form the foundation of what may become standard practice in the near future.

## Step 3: Highlighting Healthcare AI Companies

AI has become synonymous with innovation and has rapidly become a dominating force in all industries. Healthcare is no exception and focusing on how corporations, both large and small, are already trying to apply new health tech utilizing AI to the clinical space will hopefully facilitate discussions on potential opportunities or future partnerships. For example, IBM Watson Health is working to harness AI to analyze vast medical datasets to aid in providing both diagnostic and treatment recommendations as well as personalized care plans. Google Health has made significant headway in image analysis, utilizing AI algorithms to interpret medical images with exceptional accuracy, thereby enhancing diagnostic capabilities.

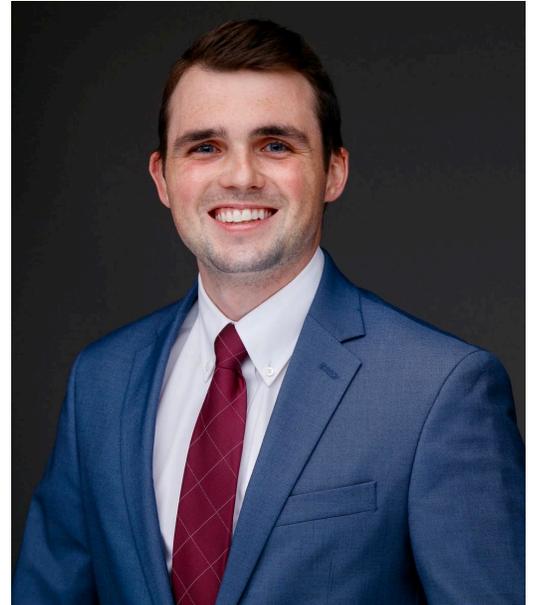
These corporations have been the bedrock of technology and innovation and serve as secure pillars for those new to understanding AI to associate with. Sharing these examples can be a gateway into discussing the dynamic spectrum of entrepreneurial ventures that have begun to shape the healthcare AI space. As the industry continues to mature, it will undoubtedly change and it has already demonstrated that rapid evolution will require physician engagement and understanding to foster an ecosystem where AI-driven advancements become accessible and beneficial.

#### **Step 4: Exploring Additional Resources**

The final step in this process is guiding colleagues on how to access more information about AI in healthcare. Physician-vetted materials are available through the Emergency Medicine Innovation Collaborative, a platform that provides valuable resources, webinars, and research articles on the integration of AI in emergency medicine. You should also encourage colleagues to explore academic journals, conferences, and online communities dedicated to AI in healthcare for continuous learning. Some examples of these include the Stanford Emergency Medicine Innovation Symposium (STEMI X) as well as HackED! being put on through ACEP.

Engaging colleagues on the potential benefits of AI in the clinical setting requires a strategic approach that combines education, practical examples, and relevant resources. By following the four-step process outlined in this article, physicians can empower their colleagues to begin to learn about AI as a transformative tool for enhancing patient care and operational efficiency in the emergency department.

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